

Intel® Retail Edge Program

Summer Deal 2011 Intel® Solid-State Drive Product Support

This Intel® SSD qualifies for warranty support direct from Intel.

- Intel® SSDs in this program will have the standard five year Warranty that is in the sealed box
- Installation instructions, Warranty information, Contact information and an Intel sticker will be included in the box.
- Intel® SSDs are already released for sale and fully supported by Intel Customer Support.
- Program entitlement for Warranty will be for Standard Warranty Replacement (SWR)
- For this program, Purchasers will not be entitled to Advance Warrant Replacements (AWR)

If your Intel® SSD qualifies for warranty support direct from Intel, you will need to provide:

- All the markings from the label of the defective Intel® SSD.
- See the information below regarding Intel® SSD label markings.

Intel® SSD Warranty Information: <http://www.intel.com/support/ssdc/hpssd/sb/CS-029645.htm>

Note: Please be prepared to provide proof-of purchase as Intel may request this before processing a warranty request.

Please have the above information ready before contacting Intel.

Information on how to contact Intel:

Intel® Web-based technical support for 120GB & 160GB SSD: <http://www.intel.com/support/feedback.htm?group=ssd>

Intel® High Performance Solid State Drive FAQ: <http://www.intel.com/support/ssdc/hpssd/sb/CS-030158.htm>

Email Intel® technical support: <http://supportmail.intel.com/scripts-emf/welcome.aspx?id=>

Phone Intel® technical support: <http://support.intel.com/support/9089.htm>

916-377-7000, Monday – Friday 07:00 to 17:00 (US Pacific Time)

Intel® Solid-State Drive Identification:

Barcode label on the drive:

